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Cutler-Orosi Joint Unified School District has gathered all information required for a 60 day, no obligation offer for internet services from Spectrum Charter Communication. Spectrum is offering free internet to communities affected by school closures due to the COVID-19 virus outbreak. Internet services are free of charge for only 60 days.

- Parents if you meet the Spectrum Requirements, your child will be able to proceed with Distance and Online Learning with his/her teacher using Gmail, Google Classroom and or any other online curricular tools etc...
- If you do not meet SPECTRUM Requirements, please email your site administration so that we can make arrangements to Checkout Alternate Internet Options and or visit the OHS Main Office during office hours specified in the cover letter.

**Please read the following instructions and requirements needed to obtain free SPECTRUM Internet for 60 Days.**

**Requirements:**

- You must have a child attending a school in the Cutler-Orosi Joint Unified School District
- Be a new Spectrum customer. If you are a past customer of Spectrum, services must have been turned off at least 30 days prior to requesting this free service.
- Must not have a past due bill with Spectrum.
- Residential address must be within the Spectrum service area (most residences are serviced in Cutler and Orosi).
- Be able to provide a full name and date of birth. You may be asked for a social security number but it is not required.

**Please note:**

- There are absolutely no obligations for this free 60-day program.
- You **must** return the equipment to Spectrum at the end of the promotion or risk being charged for continued services beyond 60 days.
- Installations must be done by a Spectrum representative.
- Installations are completed on a first come, first serve basis. Call as soon as possible to reserve your installation date.
- They speak multiple languages. Simply ask for your preferred language when setting up service.
- Although most homes lie within Spectrum's service area, there will be some addresses that are too far out for services. If your address is outside of the service area, please contact your child's school. They will document your address and provide other options for internet services.

**Steps parents/families must do, to get Spectrum Internet Services:**

1. Call Spectrum's toll free line at 1-844-488-8395
2. When prompted, press 1 for "getting new service".
3. Tell the customer service representative you were referred by Cutler-Orosi Joint Unified School District for the 60-day free internet service due to school closures.
4. They will guide you through the setup of services. Ask for the 100-200 Megabit per second plan.

If you have any questions, please contact your student's school site administration office via phone and or send an email.

Thank you

IT Director, Ray Quintana

Principal	Site	Phone Number
Leanne Cerda Fernandez	Cutler Elementary	528-6931
Melissa Delgadillo	Golden Valley	528-9004
Jayboy Camaquin	Palm Elementary	528-4751
Marlena Celaya	El Monte Middle School	528-3017
Roberto Vaca	Orosi High School	528-4731
Robert Gonzalez	Lovell High School Esperanza High School Community Day School	528-4703